	Commercial Activity	FTE	Annual Hours	# Agencies Reporting
1	Accounting Services	987.44	1,753,693.43	95
2	Accounts Receivable	145.75	258,850.58	83
3	Adaptive & Assistive Technology Programs	28.00	49,728.00	6
4	Advertising & Public Relations	299.19	531,361.44	68
5	Advertising Review & Enforcement	0.75	1,332.00	1
6	Aerial Photography Services	6.00	10,656.00	2
7	Air Ambulance Services	14.00	24,864.00	1
8	Air Charter Services	6.00	10,656.00	2
9	Air Emission Program Services	16.00	28,416.00	1
10	Air Quality Services	5.00	8,880.00	1
11	Aircraft Maintenance	1.00	1,776.00	1
12	Apprenticeship Training	14.94	26,533.44	16
13	Architectural Services	46.10	81,873.60	17
14	Art & Graphics Services	72.41	128,600.16	53
15	Auction Services	5.60	9,945.60	7
16	Audit & EDP Audit Services	436.11	774,531.36	55
17	Billing Services	119.47	212,178.72	65
18	Boiler Inspections	14.32	25,432.32	21
19	Bookstore Operations	92.46	164,208.96	14
20	Bridge Operations	9.00	15,984.00	1
21	Bridge Safety Inspections	79.00	140,304.00	1
22	Building Code Compliance Reviews	23.25	41,293.78	24
23	Building Construction Inspections	49.48	87,883.58	42
24	Building Construction Management	88.94	157,962.77	42
25	Building Inspections (general)	32.83	58,306.08	48
26	Bus Transportation	63.80	113,308.80	7
27	Case Management Services	53.30	94,660.80	6
28	Centers for Independent Living	2.70	4,795.20	1
29	Central Stores Operations	130.80	232,300.80	38
30	Check Indexing & Retrieval	4.52	8,029.30	17
31	Check Processing & Distribution	115.56	205,234.56	70
32	Check Reconciliation	47.55	84,450.58	69
33	Child Care Programs	20.25	35,964.00	2
34	Child Support Enforcement Services	912.00	1,619,712.00	1
35	Child Welfare Services	17.00	30,192.00	1
36	Civil Service Arbitration & Mediation	2.62	4,653.12	5
37	Client Assessment & Evaluation Services	112.12	199,125.12	2
38	Clinics & Dispensaries	234.06	415,690.56	9
39	Community Living Support Centers	23.20	41,203.20	3
40	Conference Management	19.85	35,258.93	24
41	Consumer Services & Complaints	1.25	2,220.00	1
42	Correctional Education Services	750.00	1,332,000.00	1
43	Counseling Services	368.22	653,950.55	49
44	Courier Services (bank)	9.55	16,951.92	33
45	Courier Services (other)	34.23	60,792.48	39
46	Court Reporting	10.20	18,115.20	4
47	Crime Detection Investigations	461.27	819,215.52	 41
48	Cultural Resources Surveying	9.00	15,984.00	1
49	Custodial Services	1,269.00	2,253,735.12	52
50	Debit Card Services	28.80	51,148.80	9
51	Debt Collection	213.70	379,531.20	59
<u> </u>	200.000001	210.10	3.3,001.20	

	Commercial Activity	FTE	Annual Hours	# Agencies Reporting
52	Dental Services	92.58	164,422.08	9
53	Developmentally Disabled Services	2,048.75	3,638,580.00	5
54	Domestic Violence Services	3.26	5,789.76	2
55	Dormitory Management	244.82	434,800.32	13
56	Driver Improvement Programs	222.50	395,160.00	1
57	Drug/Substance Abuse Treatment	16.50	29,304.00	2
58	Education & Enforcement	13.00	23,088.00	1
59	Education Conference Management	58.70	104,260.08	19
60	Education Services for Patients	53.23	94,536.48	11
61	Educational Services	151.96	269,880.97	3
62	Electronic & Communications Equipment Maintenance	1.00	1,776.00	2
63	Electronic Creation of Records	1,265.23	2,247,048.48	69
64	Electronic Payment Processing	81.04	143,933.26	61
65	Employee Arbitration Services	18.74	33,278.69	21
66	Employee Assistance Services	0.68	1,207.68	1
67	Employee Benefits Administration	199.88	354,990.43	93
68	Engineering Services	329.61	585,387.36	15
69	Environmental & Pollution Inspections	92.44	164,182.32	32
70	Environmental Engineering Services	275.50	489,288.00	4
71	Environmental Health & Pollution Inspections	163.00	289,488.00	3
72	Environmental Health Services	299.61	532,107.33	1
73	Environmental Pollution Inspections	2.50	4,440.00	3
74	Environmental Samples Testing	43.76	77,717.76	11
75	Equipping Patrol Vehicles	16.00	28,416.00	1
76	Erosion Advisory Services	28.80	51,148.80	22
77	Facility Maintenance (including stadiums, etc.)	1,160.02	2,060,195.52	66
78	Facility Management (including stadiums, etc.)	48.10	85,425.60	15
79	Facility Reservations	9.00	15,984.00	2
80	Family Assistance Services	13.90	24,686.40	2
81	Family Planning Services	105.16	186,764.17	2
82	Financial Services	509.28	904,472.40	35
83	Fire Prevention & Protection Services	80.37	142,737.12	37
84	Fire Tower Maintenance	0.17	301.92	1
85	Fisheries Management		39,072.00	1
		22.00	•	
	Fleet Operations	57.92	102,865.92	33
87	Fleet Operations & Maintenance	411.74	731,250.24	31
88	Food Service Operations  Food Stamp Assistance	1,277.72	2,269,227.16	20
89	Food Stamp Assistance	12.00	21,312.00	1
90	Foster Care & Adoption Programs	18.00	31,968.00	1
91	Geographic Information Network Services	10.00	17,760.00	3
92	Geological Surveys	33.00	58,608.00	1
93	Grass Cutting	0.00	0.00	1
94	Grounds Maintenance	499.08	886,366.08	55
95	Health Screening of Employees	43.75	77,696.45	17
96	Highway Design Services	423.00	751,248.00	1
97	Highway Inspections	1,238.00	2,198,688.00	1
98	Highway Maintenance	3,917.00	6,956,592.00	1
99	Highway Signs Manufacturing	36.00	63,936.00	1
100	Home Health Services	46.00	81,696.00	2
101	Housekeeping & Residential Services	483.33	858,394.08	14
102	Information Retrieval Services	19.00	33,744.00	1

	Commercial Activity	FTE	Annual Hours	# Agencies Reporting
103	Injury Prevention Services	11.15	19,802.40	9
104	Insurance Monitoring	49.25	87,468.00	2
105	Investment Operations	25.82	45,847.44	29
106	Job Placement Services	413.92	735,121.92	21
107	Laboratory Services	413.82	734,944.32	16
108	Landscape Maintenance & Management	198.80	353,068.80	38
109	Laundry & Linen Services	122.90	218,270.40	12
110	Legal Services	205.00	364,080.00	50
111	Mail Room Services	169.63	301,262.88	81
112	Maintenance of Aeronautical Equipment	1.00	1,776.00	1
113	Managed Care Programs	17.10	30,369.60	2
114	Map Sales	1.00	1,776.00	1
115	Mapping & Charting Services	5.00	8,880.00	1
116	Mediation Services	0.50	888.00	1
117	Mediation Training	42.37	75,249.12	8
118	Medicaid Claims Processing	18.89	33,548.64	9
119	Medicaid Fraud Investigations	17.00	30,192.00	1
120	Medical & Medicaid Audits	7.75	13,764.00	4
121	Medical Claims Processing & Payments	72.89	129,452.64	10
122	Medical Recordkeeping	194.37	345,201.12	16
123	Medical Services	158.74	281,929.35	15
124	Microfilming Services	52.20	92,707.20	10
125	Motor Vehicle Registry	984.00	1,747,584.00	1
126	Moving Services	34.69	61,609.44	22
127	Museums and/or Museum Gift Shops	55.25	98,124.00	7
128	Nursing Services	2,851.30	5,063,908.79	16
129	Nutritional Care Services	224.01	397,845.30	13
130	Occupational Health Services	38.34	68,098.94	7
131	On-Site Vehicle Inspections	0.10	177.60	 1
132	Organic & Pesticide Analysis	1.45	2,575.20	3
133	Orthopedic Health Services	3.80	6,748.80	2
134	Outreach Services	117.96	209,496.96	8
135	Parent Support & Advocacy	3.00	5,328.00	2
136	Parking Management Services	147.15	261,329.52	31
137	Parks & Camps Management	153.50	272,616.00	1
138	Pavement Analysis Management	23.00	40,848.00	1
139	Payroll Processing Services	248.89	442,028.64	87
140	Pediatric Care Services	68.50	121,656.00	2
141	Personnel/Contractor Background Investigations & Security Clearances	30.15	53,551.73	37
142	Pest Control Services	7.49	13,302.24	12
143	Pharmacy Services	107.06	190,138.56	11
143	Photography Services	31.50	55,936.90	34
144		64.70		
146	Physical Therapy Services  Power Plant Management	110.89	114,903.65	23
	Power Plant Management  Processing Pohesto Processing		196,940.64	3
147	Prescription Drug Rebate Processing	1.34	2,379.84	
148	Printing & Copy Center Services  Professional Development Training	191.34	339,819.84	68
149	Professional Development Training	119.07	211,470.10	78
150	Professional Examinations & Licensing	50.25	89,244.00	13
151	Programs for the Elderly	29.00	51,504.00	3
152	Protection & Advocacy Programs	20.05	35,608.80	10
153	Psychiatric Services	89.37	158,728.22	11

	Commercial Activity	FTE	Annual Hours	# Agencies Reporting
154	Psychologist Services	160.25	284,600.45	15
155	Publications & Design	134.36	238,623.36	61
156	Radiology Services	13.02	23,123.52	5
157	Real Property Management & Disposal	40.85	72,549.60	54
158	Records Transcription	33.89	60,188.64	22
159	Recreational Services	196.70	349,339.20	16
160	Regulatory Review & Support Services	662.17	1,176,013.88	29
161	Remodeling & Small Construction	162.07	287,845.20	45
162	Research & Development	162.71	288,972.96	31
163	Risk Management Administration & Claims Processing	37.38	66,386.88	54
164	Road Striping	101.00	179,376.00	1
165	Safety Training	58.53	103,949.28	55
166	Security Services	499.50	887,120.88	53
167	Services for the Disabled	92.75	164,724.00	3
168	Snow Removal	38.30	68,020.80	54
169	Sound Wall Design & Analysis	0.00	0.00	1
170	Specialized Schools	13.00	23,088.00	3
171	Specialized Skills Training	458.85	814,917.60	52
172	Speech Pathology & Therapy	46.48	82,548.48	8
173	Storage Tank Reimbursement Programs	8.00	14,208.00	1
174	Store Operations	2.00	3,552.00	2
175	Student Health Services	251.80	447,196.80	11
176	Student Loan Processing	56.21	99,828.96	24
177	Surveying Services	180.00	319,680.00	1
178	Surveying, Mapping & Aerial Photography Services	18.40	32,678.40	3
179	Tax Collection Data Entry	21.20	37,651.20	3
180	Technical Consulting Services	166.78	296,201.28	22
181	Temporary Employment Services	10.05	17,848.80	12
182	Tire Management Programs	0.00	0.00	1
183	Title Searches	0.50	896.88	2
184	Toll Collections	144.00	255,744.00	<u>-</u> 1
185	Transaction Recovery Fund	0.75	1,332.00	1
186	Transportation & Ambulance Services	29.84	52,995.84	8
187	Transportation Planning Studies	80.00	142,080.00	2
188	Trash Removal	32.30	57,364.80	12
189	Travel Management Services	11.27	20,015.52	15
190	Tree Nursery Management	2.00	3,552.00	1
191	Trustee Services	6.20	11,011.20	1
191	Value Engineering Services	9.50	16,872.00	5
193	Veterinary Services	67.99	120,750.24	3
193	Vocational Rehabilitation Services	334.78	594,569.28	6
194	Warehouse Operations-Central Stores	1,071.45	1,902,898.75	35
195	Warehouse Operations-Central Stores  Warehouse Operations-Food Services	25.92		
	·		46,033.92 155.256.14	
197	Warehouse Operations-Trucking & Delivery	87.42	155,256.14	24
198	Waste Tire Management Programs	2.00	3,552.00	1
199	Water & Wastewater Analytical Services	29.87	53,049.12	6
200	Web Application Development/Web Site Maintenance	7.00	12,432.00	1
201	Weigh Station Management	132.00	234,432.00	1
202	Welfare to Work Programs	3.00	5,328.00	1
203	Wetland Design Services	12.00	21,312.00	1
204	Workers' Compensation Administration & Claims Processing	50.62	89,894.02	68

	Commercial Activity	FTE	Annual Hours	# Agencies Reporting
205	X-Ray Services	78.09	138,687.83	9
		37,555.23	66,698,095.66	